RES®

DRIVE WORKFORCE PRODUCTIVITY WITH FAST, SECURE ACCESS TO CRITICAL DATA FOR LIFE SCIENCES AND PHARMACEUTICAL ORGANIZATIONS

For life sciences and pharmaceutical organizations, the mission is clear: bring new compounds and therapies to market so that people everywhere can live better, healthier lives. But to follow through on this mission, you need to keep the people that work for you productive.

This can be a major challenge — and more often than not, standing in the way are problems of secure system and data access. Whether you're bringing on a new researcher, onboarding a team of consultants or acquiring a company that doubles your workforce, you need to have your workers up and running fast. Because the longer new workers wait for system provisioning processes to kick in, the more money you burn. This can adversely impact your ability to innovate — not a good thing in an industry where speed of innovation is the key to success.

But new hires are not the only challenge. As existing workers move throughout your organization — taking on different roles and working with different departments — access needs are fluid. Hassles getting into systems and inconsistent experiences once users are in — these are the kinds of things that can steadily eat away at workforce productivity over the long term.

EMPLOYEES AND CONSULTANTS — PRODUCTIVE FROM DAY ONE AND OVER THE LONG TERM

RES can help you get new workers productive faster — and keep existing workers productive longer. As a leader in digital workspace management, RES uses automation along with policy-driven access management processes to make it easier for your people to be productive faster.

Automated onboarding…

When it comes to new, highly paid employees or consultants, the last thing you want is for them to be sitting in your offices idle while they wait for system access permissions to come through. For organizations involved in frequent mergers and acquisitions, with entire new workforces that need to be brought into the fold quickly, this challenge can be particularly acute. This is why leading life sciences and pharmaceutical organizations understand the value of automated onboarding.

RES integrates into existing identity sources, such as HR, payroll and project management systems, to automatically provision access based on individual needs and business policy. This means that you can roll system access into core hiring processes for bringing aboard new employees and consultants. IT is freed from tedious manual onboarding and provisioning chores that are prone to human error and new workers get the access they need to be productive from day one.

…and offboarding

Granting workers the access they need is important. But so is cutting off access when workers leave your organization and altering access specifics throughout the worker lifecycle as roles change. Unfortunately, many organizations rely on manual de-provisioning processes that often lack clear and immediate triggers for access termination or modification. RES, on the other hand, automatically initiates the offboarding process the moment employment status or business roles change. This helps you manage worker transitions more effectively. And it helps to ensure that sensitive intellectual property (IP) remains secure — which is critically important in an industry where IP is the most valuable asset of all.

Anywhere, anytime access — on any device

In fields such as life sciences and pharmaceuticals dominated by knowledge work and knowledge workers — the need for anywhere, anytime mobile access to systems and data on any device seems to constantly grow. To support this trend — and reap the productivity benefits of it — organizations must overcome the limits imposed by traditional desktop models and embrace modern workspaces that provide flexibility while maintaining security.

To this end, RES separates key elements of the user experience from the underlying device, OS, and delivery platform. This means that regardless of the device they use, your people get a consistent user experience that allows them to get to work quickly in an instantly familiar environment. And even when IT introduces new hardware or migrates to new operating systems, that experience remains the same. By helping you modernize the workspace in this way, RES helps you modernize your workforce — and this makes it possible for you to maintain higher levels of productivity and innovation.

The security you need to operate with confidence

Fast and easy access to systems and data should never come at the expense of security. This is why RES helps you manage access in a way that complements and fortifies your existing approaches to cybersecurity.

While your firewalls, antivirus and other security measures are hard at work securing devices and networks, RES adds an extra layer of security by securing users themselves and better managing access to the data that is most important to your organization. Dynamic privileging, for example, elevates or restricts access rights to systems and data based on the user's role and profile. For newly acquired workforces, simply assign the correct roles to each new employee, and RES automates the access privileges based on defined workflows. This frees It up to focus its energies elsewhere on higher value activities.

Context aware capabilities add another measure of security for a workforce on the move. With RES, you can automatically trigger different views and access rights based on worker context — such as location, device, time of day and other criteria. This means that you can prevent highly secure data or sensitive IP from being accidentally exposed while one of your users is overseas on a business trip or down the street at a coffee shop.

GREATER VALUE FROM YOUR WORKFORCE WITH RES

In the final analysis, RES helps you realize greater value from the people who work for you by ensuring they remain productive with fast and secure access to the systems and data they need to do their jobs. With RES, you'll be able to:

- **Realize value faster** with automated onboarding and offboarding that helps you get new hires, consultants and acquired workforces up and running quickly

- **Keep workers productive** wherever they are with anywhere, anytime mobile access that ensures a consistent user experience regardless of device used

- **Augment existing security** measures while driving worker productivity with an approach that secures the worker for safe access to systems and data

LEARN MORE

To find out more about how RES can help you achieve higher levels of security, visit us online at www.res.com or call us at 1 800 893 7810.

ABOUT RES

RES creates, automates and secures digital workspaces to improve the experience and productivity of the workforce while lowering IT costs. RES takes a people-centric approach to making technology access secure, even in complex multi-device/multi-location scenarios, across physical, virtual and cloud environments. RES boasts numerous patented technologies, fast time to value, and superior customer support for more than 2,500 companies around the world. For more information, visit www.res.com, contact your preferred RES partner, or follow updates on Twitter @ressoftware.

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