



# RES ONE™ WORKSPACE

Better visibility and tracking to create, automate and secure your digital workspaces

The way people work has changed. No longer is your workforce tied to one device in one location. Today, workers need to be productive from anywhere, anytime, driving IT to support multiple devices and provide flexible access to data, apps and services. But IT organizations still struggle balancing personalized access while keeping the enterprise secure. What apps and services do workers need? What printers should they have access to? What resources should be blocked if they are on an unsecure public network?

IT teams typically handle these issues manually, often relying on scripts that overload the team and prevent them from working on more strategic projects. As a result, many companies suffer from:

- **Delays** in getting people access to the digital resources they need due to too many manual processes to perform routine tasks
- **Inadequate definition and enforcement of access policies**—especially restriction of privileges when users work from non-secure devices, locations or access points
- **Valuable IT staff time excessively consumed** by routine administration
- **Stalled virtual desktop infrastructure projects** that are simply too unwieldy to manage
- **Limited visibility** into who is accessing which apps and data and when

These problems impact the business in the form of lost productivity, security risks, poor compliance, user frustration, high IT OpEx and compromised business performance for the workers.

## THE SOLUTION: A MODERN APPROACH TO WORKSPACE MANAGEMENT

RES ONE Workspace allows IT to centrally manage, automate and secure your digital workspace across physical, virtual and hybrid environments. It drives productivity for the workforce, and provides workers with a familiar and seamless workspace that is both secure and dynamic based on their changing contexts.

RES ONE Workspace brings greater efficiency and agility to IT service delivery with powerful desktop management capabilities that include:

- **Easy workspace personalization.** RES ONE Workspace makes it easy for IT to create highly personalized digital workspaces for workers based on what they actually need to do their jobs — and what they should be able to access under security and compliance policies.
- **Whitelisting and blacklisting.** RES ONE Workspace provides sophisticated whitelisting and blacklisting policies that prevent users from visiting dangerous websites or opening malicious files.
- **Intuitive, unified management console.** The RES ONE Workspace intuitive console provides IT staff with a single, complete interface for defining policies and privileges for users, apps, data, printers and other resources across the enterprise.
- **Context awareness.** RES ONE Workspace automatically applies all appropriate policies to every user's active desktop session — whether that session is delivered via VDI, app virtualization or conventional thick-client architecture. Context rules detect any aspects of the user's current state (location, network connection type, device type, time of day, etc.) that could be relevant to access policies.

## Uses for RES ONE Workspace

### Digital workspace transformation

RES ONE Workspace is the perfect complement to VDI, mobility and other digital workspace transformation strategies, since it provides an automated, policy-based way of mapping individual users to their digital workspaces across devices and delivery platforms.

### Hybrid cloud and other infrastructure upgrades

Because RES ONE Workspace decouples workspace delivery from underlying infrastructure, it makes IT upgrades simpler to execute and more transparent to users. It is especially useful for migrating to a hybrid cloud, since it provides a common means of managing access to all enterprise digital resources — including conventional datacenter-based software, IaaS/PaaS-hosted apps and SaaS accounts.

### Mobile workforce security

RES ONE Workspace helps IT provide a consistent experience across desktops, laptops, tablet and smartphones — while still allowing appropriate limitations on resource access as workers move from office to home to the road.



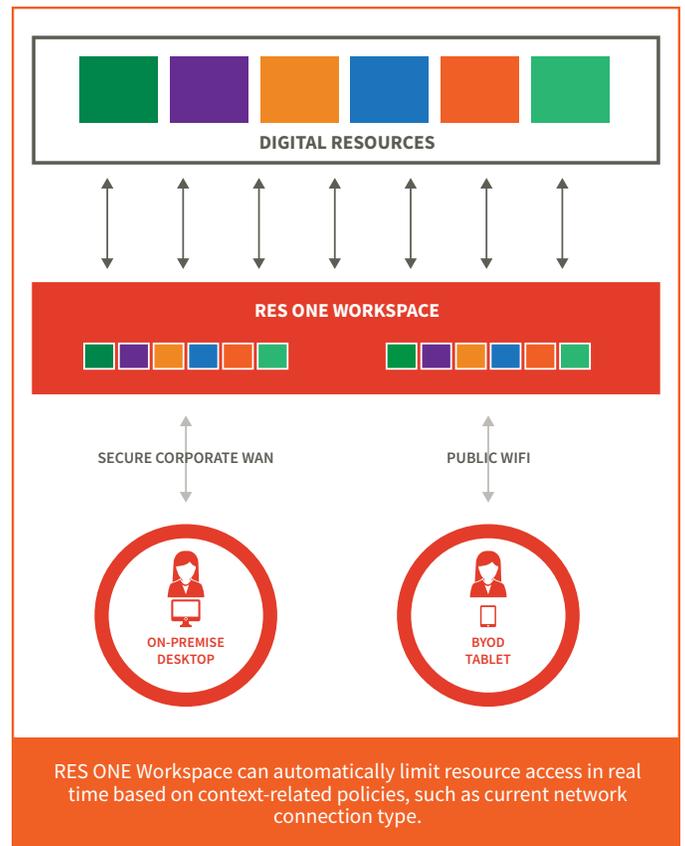
- **Visibility.** RES ONE Workspace gives IT full visibility into multiple aspects of the digital workspace, from resource utilization to changes in workspaces and policies. This insight is useful for governance purposes — including software license compliance, evaluation of user uptake rates for new apps, and service troubleshooting.
- **Desktop automation.** RES ONE Workspace offers easy-to-use automation to help IT eliminate manual or routine tasks associated with managing physical and virtual workspaces.

## A FASTER, MORE SECURE WAY TO DELIVER IT

As your company and your people become increasingly dependent on IT services, your IT service delivery needs to keep up with the changing demands of the modern workforce. As new workers enter and leave your environments, you must be confident that you can allow and revoke access in an efficient and systematic way.

By implementing RES ONE Workspace, your company can simplify the complexity of managing the digital workspace with ease, efficiency and excellence. Resulting benefits will include:

- A more productive and engaged workforce
- Greater security and compliance
- Lower cost of IT operations
- Better allocation of IT staff and skills
- Greater organizational agility
- Simplified infrastructure upgrades



If you'd like to take the drag out of your IT operations and increase the lift your IT investments deliver to your business, contact RES today and find out more about what RES ONE Workspace can do for you.

## Tech Alliance Partners

Enterprise IT organizations rarely depend on a single vendor's technology stack to deliver, manage and secure digital workspaces across all endpoint platforms. Instead, they orchestrate a variety of technologies — including operating systems, VDI, identity management, single sign-on, and more — to serve the business in the most effective, efficient and secure way.

RES ONE Workspace integrates seamlessly into such multi-vendor environments, complementing these and other leading desktop management and virtualization solutions:

- **Citrix** XenDesktop, XenApp and Application Streaming
- **Microsoft** Active Directory, Terminal Services, Remote Desktop Services, Application Virtualization and System Center
- **VMware** View, ThinApp and AppVolumes
- **Nutanix**
- **Unidesk**



## ABOUT RES

RES creates, automates and secures digital workspaces to improve the experience and productivity of the workforce while lowering IT costs. RES takes a people-centric approach to making technology access secure, even in complex multi-device/multi-location scenarios, across physical, virtual and cloud environments. RES boasts numerous patented technologies, fast time to value, and superior customer support for more than 2,500 companies around the world. For more information, visit [www.res.com](http://www.res.com), contact your preferred RES partner, or follow updates on Twitter @ressoftware.