While traditional desktop management solutions focus on managing the device itself, today’s changing work styles and growing expectations from users require you to take a different approach. Focusing on “what” instead of “how” can help you cut complexity and cost and improve security and compliance. By optimizing the way your users consume IT services, you can provide a secure and improved desktop experience while reducing your IT costs at the same time.

**Increase User Satisfaction**
To be productive, users need access to reliable applications. Making this a reality will increase user satisfaction and enhance the perception of IT from within your organization. By centralizing management and providing IT services more efficiently based on rules, you can provide users the best possible desktop experience and simplify your workload.

**Reduce Costs**
RES Workspace Manager provides you with the ability to manage IT more efficiently, so you are equipped to handle the demand placed on your IT department. That means less time and resources spent on help desk calls and more time to focus on being a strategic asset to your organization.

**Enhance Control and Compliance**
RES Workspace Manager enables the control needed to protect corporate data and applications while still giving users the flexibility they are asking for. You can empower your end users and your IT organization by controlling what users have on their desktops. Maximize IT security through compliance, auditing, and allowing or denying access to IT services and resources based on a user’s context — including identity, location, device and time of day.

RES Workspace Manager is available in three modules. Start with Personalization & Composition and then select the appropriate mix of administration and security that your organization needs:

- Dynamic Configuration
- Delegation and Compliance
- Adaptive Security

**RES Workspace Manager**
Simply put, RES Workspace Manager makes IT Administrators’ jobs easier:

**Context-Aware Desktop Resources**
Your user’s changing work styles make bringing context to IT critical. You need the right tools to match their mobility. Now you can serve your users with IT services based on who they are, where and when they work, and from what device, without added work for you and your team.

**Desired User State Management**
By focusing and managing what you offer to users instead of trying to manage the users or their desktops will save time and costs. Setup rules for what should happen in each user’s situation will allow you to gain predictability in your environment. Comparing actual state versus desired state enables fast root-cause analysis, solving helpdesk calls faster and keeping users happy.

**Delivery Technology Independence**
Today’s IT environments are often a complex mix of laptops, desktops, remote desktops and virtual desktops. RES Workspace Manager provides you a single management tool across these devices and platforms, so you can stop using multiple methods to achieve the same result.
<table>
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<th><strong>Feature:</strong></th>
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<td><strong>DYNAMIC CONFIGURATION</strong></td>
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| **Desktop Transformation** | Transform an existing infrastructure into fully managed dynamic desktops with simple discovery, intuitive wizards, tutorials and walkthroughs. | • Minimize impact and mitigate risk  
  • Understand what is in the field prior to making changes  
  • Provide concise insight into important data |
| **Application Management** | Manage applications step-by-step. Expose the right application to the right user on the right device at the right time and place. | • Centralize control over application accessibility  
  • Manage existing applications without the need to replace the shortcut  
  • Simplify the way you manage your desktops |
| **Workspace Analysis** | Allow IT to review a user's configuration, showing all settings from each specific user. | • Decrease resolution times for the helpdesk  
  • Focus on strategic activities rather than fire-fighting |
| **Folder Synchronization** | Manage how and when files and folders are synchronized to mobile desktops. | • Enable offline use of desktops by mobile workers |
| **Zero Profile Technology** | Store and apply user settings real time and per application outside the user profile. | • Work in a hybrid desktop environment with local, virtual and remote platforms  
  • Step towards negating the legacy of a roaming profile  
  • Leverage built-in templates to reduce configuration time |
| **Email Templates** | Administer all users' mail profiles from a single point and have a central point to control email signatures and disclaimers for Microsoft Outlook. | • Eliminate administrative overhead  
  • Support Microsoft Office 365  
  • Enforce and manage corporate signatures  
  • Provide a single corporate identity across an entire organization |
| **DELEGATION & COMPLIANCE** | | |
| **Tracking and Reporting** | Offer insight into application, session, website and license usage. Manage and report the number of people that are permitted access to an application. | • Enforce license compliance in accordance with various licensing models  
  • Microsoft Software Asset Management (SAM) competency provides piece-of-mind  
  • Prevent overspending on licenses |
| **Compliance** | Provide an audit trail on changes to any object in RES Workspace Manager. | • Provide insight and traceability into changes made by administrators  
  • Meet compliance requirements and initiatives |
| **Delegation of Control** | Allow multiple system administrators within designated areas of the console. | • Expose the right part of the console based on the skill or job role of the specific IT administrator  
  • Empower the business outside of IT  
  • Improve delivery and uptime |
| **Remote Application Integration** | Support publishing directly to Citrix XenApp and Microsoft TS RemoteApp. | • Simplify administration of hybrid application delivery infrastructures  
  • Seamless integration ensures less repetitive admin tasks |
| **Instant Reporting** | Create documentation with just a few clicks. | • Useful content for change management  
  • Save valuable time for administrators  
  • Provide essential documentation |
| **ADAPTIVE SECURITY** | | |
| **Application Access** | Prevent access to and use of unauthorized applications. Only expose applications that a user qualifies for. | • Create a secure, reliable and safe desktop for any user based on their context |
| **Dynamic Privileges** | Elevates rights for applications while maintaining default privileges for users. | • Legacy applications and specific operating system tasks that require administrative privileges can be offered without increasing a user's privileges |
| **User Installed Applications** | Allow specific end-users to install software on a computer. Also report what has been installed. | • Decrease administrative workload without losing control  
  • Provide important flexibility to knowledge workers through self-servicing |
| **Network Security** | Prevent unauthorized applications from communicating directly with other applications and / or services running on remote computers. | • Protect the front door of the corporate IT infrastructure |
| **Removable Disk Control** | Control permissions for use of removable disks for specific people in specific locations. | • Protect corporate data from being copied to removable disks |

For a complete overview of all features and more information on supported platforms, please visit [www.ressoftware.com](http://www.ressoftware.com)
RES Workspace Virtualization Suite

RES Workspace Manager is part of the RES Workspace Virtualization Suite, which enables IT to centrally deliver, manage and secure the key elements of a user’s computing experience, independently of their workstyles and devices. By automating how IT services are delivered to virtual workspaces, the RES Workspace Virtualization Suite offers dynamic, service-oriented approach to managing and delivering IT.

RES Workspace Manager:
RES Workspace Manager reduces the complexity of managing how IT services are made available to users across all Microsoft Windows environments and multiple delivery platforms and devices, while reducing costs. It offers an improved desktop experience to users and, through context awareness, optimizes the way they consume IT services.

RES Automation Manager:
RES Automation Manager centrally manages the complex daily tasks faced by IT with a very simple interface, targeting and provisioning a variety of resources for the data center and dynamic desktop environments.

RES Workspace Extensions

RES Baseline Desktop Analyzer:
RES Baseline Desktop Analyzer is an online, Microsoft Windows Azure-based service that allows IT architects and desktop administrators to quickly gain visibility into their desktop infrastructure through a rich analysis of user context and desktop usage. RES Baseline Desktop Analyzer is the perfect first step for planning a Windows 7 or 8 deployment or other major desktop transformation initiatives.

RES Virtual Desktop Extender:
RES Virtual Desktop Extender (VDX) provides a unique ability to seamlessly enhance remote and virtual desktops with applications that run locally, while using the underlying processing power, graphic capabilities and peripherals of the local computer. Local applications are merged into remote or virtual desktops seamlessly — side-by-side remote applications in a unified desktop experience.

RES HyperDrive:
Providing access to corporate data is at the core of enabling your employees to be productive. As workstyles have become more flexible, users expect fast and easy access to their data on a growing number of device types. RES HyperDrive allows IT to introduce a secure and on-premises file sharing solution to manage important corporate data within an organization’s data center or private cloud, while meeting the anywhere, anytime access needs of today’s users.

About RES Software
RES Software manages and secures the key elements of a user’s computing experience, independent of work styles and devices. By automating how IT services are delivered to virtual workspaces and providing a user-friendly “IT store,” RES Software helps IT professionals master the impacts of IT consumerization, increasingly sophisticated corporate users, bring-your-own-device initiatives and cloud technologies. RES Software patented technologies are used by a global customer base, and include superior customer support. For more information, follow updates on Twitter @ressoftware and visit www.ressoftware.com.